



07/28/2005

RHOLLIDAY

Transaction

Ref No.: 6122031 Contact Type: Complaint Source: Consumer TCS? N

Comments: Consumer has a complaint against Rocky Mountain Radar. Consumer states that he bought a police radar jammer to prevent speeding tickets. Consumer states that the product did not work. Consumer states that there was 30-day return policy on the item. Consumer states that after the 1st week he had it he had to send it back. Consumer states that it took the company 3 weeks to repair the item and it still did not work. Consumer states that he was told that he could not get a refund because it was outside of the 30-day return policy. Consumer states that there was also a one year ticket rebate if he got a speeding ticket and the consumer did get a speeding ticket and there was no rebate.

Created By: LLAWRENCE Created Date: 05/17/05
Updated By: Updated Date:
Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL
Amt Requested: 270.00
Amt Paid: 270.00 Payment Method: Other Credit Card
Agency Contact: Phone Complaint Date:

Initial Contact: Internet Web Site Transaction Date: 03/01/05

Initial Response: Phone: 800/888

Product/Service: Other (Note in Comments)

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name: (b)(6)
Address: (b)(6)

City: Littleton State: CO Zip: (b)(6)

Country: UNITED STATES

Work phone: (b)(6)

Fax Number: (b)(6)

Home Number: (b)(6)

Email: (b)(6)

Age Range: 20 - 29