



07/28/2005

RHOLLIDAY

Transaction

Ref No.: 3479142 Contact Type: Complaint Source: Consumer TCS? Y

Comments: Ordered Phazer II. They claimed this scrambler "makes your car invisible to both radar and laser and works so well it is backed by a one year manufacture ticket rebate guarantee. You get a ticket, the manufacture will pay it." I did get a speeding ticket. The car was NOT invisible to radar and they refused to honor their guarantee. False and misleading information used to sell their product.

Created By: UKOFTNS Created Date: 10/28/03

Updated By: Updated Date:

Org Name: ECONSUMER.GOV

Amt Requested: 154.00

Amt Paid: 154.00 Payment Method: Visa Credit Card

Agency Contact: Internet Complaint Date: 10/27/03

Initial Contact: Internet (Other) Transaction Date: 08/21/03

Initial Response:

Product/Service: Other (Note in Comments)
Shop-at-Home\Catalog Sales

Statute/Rule:

Law Violation: Other (Explain in Comment Field)

Consumer

Complaining
Company/Org.:

Last name: (b)(6)
Address:

City: Las Vegas State: NV Zip: (b)(6)

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: (b)(6)

Email:

Age Range: