



07/28/2005

RHOLLIDAY

Transaction

Ref No.: 1028825 Contact Type:Complaint Source: Consumer TCS? N

Comments: This company manufactures and distributes a line of fraudulently misrepresented radar jammers known as the Phantom, which we purchased for approximately \$350. The company represents that this product jams police radar thereby preventing the user from receiving a speeding ticket. Several months later, I had discussions with Mr. Michael B. Churchman, President of Rocky Mountain Radar about bringing this product, the Phantom, to The Home Shopping Network to be sold on the HSN show. However, prior to a product being sold on HSN, HSN has their Quality Assurance Dept., fully test the product. The product was tested on two separate occasions in a real life scenario with the help of several Florida State Police Troopers, three personnel from HSN's Quality Assurance Dept., and myself along with two Phantoms. We proceeded to station on HSN person with a parked FL State Trooper who had a radar/laser gun, and another HSN person drove towards the police radar from several miles away, equipped with the Phantom in operation mode. During the first test, the product failed detected the radar, but failed to jam the FL State Trooper's radar or lasar gun. We ran this test approximately 9 times and both Phantoms failed to jam any radar or laser. On the second occasion which took place approximately 45 days later, Kent Allan from RMR Distributors (Rocky Mountain Radar's primary distributor) attended the second test. He brought with him 5 seperate Phantoms. We tested each one 5 to 6 times each in an effort to determine if indeed the Phantom was capable of jam ming the police radar or the laser. After spending two hours, not een one of these Phantoms jammed or even distorted the police radar or laser. I approached both Kent Allen and Michael Churchman an inquired as to why the products failed. They both became very agitated and hung up the phone on me. Based upon my observations, this company is committing a fraud on the general public.

Created By: JMOORE Created Date: 07/28/00

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 349.00

Amt Paid: 349.00 Payment Method: Check (Personal)

Agency Contact: Internet Complaint Date: 07/26/00

Initial Contact: Print Transaction Date: 07/22/98

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule: FTC Act Sec 5 (BCP)